

We're in this together: Quality Health Care

Medicare Risk Adjustment and HEDIS® Best Practices

Reminders:

- Update patient demographics at each visit
- Hospital follow-up appointment within 14 days of discharge
- DEXA or Rx given within 6 months of new fracture

- Order FOBT yearly if colonoscopy refused
- Prescriptions
 - Filled within 90 days ACE/ARB, DM meds, statins, etc.
 - Use mail order pharmacy to ensure Rx compliance



December

Call patients and make appointments for the following year



January-March

During 1st appointment of the year:

- Review all active diagnoses for patients
- Order DM lab panels
- Referrals given for:
 - Colonoscopy
 - Mammograms
 - DM eye exam
- Start appointment agendas



April-June

Follow-up appointments to include review of labs and test results



- See all patients for mid-year chronic condition follow up
- Rx adherence review



October-December

- Last appointment of the year to see and report all active diagnosis codes
- Appointment agenda completion
- Call patients and set appointments for next year

For MRA chart request questions: rapschartsintake@wellcare.com

For appointment agenda questions:

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For in-home assessments:

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For MRA questions:

raps@wellcare.com



^{*}Please notify WellCare of any patient needing an in-home assessment