



Wellcare by Ohana Health Plan Musculoskeletal Management Program Provider Education Webinars

In keeping with our commitment of promoting continuous quality improvement for services provided to Wellcare by Ohana Health Plan Medicare Advantage Primary Members, effective **April 1, 2024**, Wellcare by Ohana Health Plan has entered into an agreement with Evolent (formerly National Imaging Associates, Inc. (NIA)), to implement a Musculoskeletal (MSK) Management Program. This program includes prior authorization for **non-emergent MSK procedures including: inpatient and outpatient hip, knee, shoulder, lumbar, and cervical spine surgeries for the non-IPA Wellcare by Ohana Health Plan Medicare Advantage Primary Members**. This decision is consistent with industry-wide efforts to ensure clinically appropriate quality of care and to manage the increasing utilization of these services.

For Ohana QUEST Integration Primary, please continue to follow the existing process and submit the Prior Authorizations directly to Ohana Health Plan. For HI Senior Medical Group IPA Members, please continue to follow the existing process and submit the Prior Authorizations directly to Advanced Medical Management.

Wellcare by Ohana Health Plan and Evolent welcome providers to attend an upcoming provider education webinar on the Evolent MSK Management Program prior authorization process. There will be several one-hour long webinar sessions that will take place on the following dates. You will only need to attend one of these educational sessions.



Tuesday, March 12, 2024 **8 a.m. HST**

Register at the following address:

https://zoom.us/meeting/register/tJcvfuugrj8jE9W3GmGmlAw2NV_eaLZYx9IG



Thursday, March 21, 2024 **8 a.m. HST**

Register at the following address:

https://zoom.us/meeting/register/tJlud-2urj8uGdH1e_ais4PaAWSG6bcEaOv



Wednesday, April 10, 2024 **8 a.m. HST**

Register at the following address:

https://zoom.us/meeting/register/tJMtc-mtqD8sG9P4ajlRfmr93b0Pyrk_GcwH#/registration

It is recommended but not mandatory that you RSVP at least one week prior to the training that you plan to attend by registering for one of the education

sessions above. You can either click on the registration link or type the URL address into your browser to register.

You will receive a registration confirmation email from Evolent for the webinar session you selected. It is recommended that, if possible, you utilize computer access to view educational documents during the webinar. Please access the webinar via computer by clicking on the chosen session link (or type the URL address into your browser). See call-in instructions below if you do not have computer access.

Wellcare by Ohana Health Plan and Evolent look forward to working with you to ensure that Wellcare by Ohana Health Plan members receive MSK management procedures delivered in a quality, clinically-appropriate fashion.

Access Instructions

.....

Via Computer:

You will need a computer with Internet access to view the education materials presented during the webinar. **Please attempt to sign in 15 minutes prior to the meeting start time.**

Via Phone: *(If computer is unavailable.)*

Call (U.S.) toll-free at: **1-646-931-3860 or 1-669-444-9171**

(Please use caution to dial the number correctly.)

- **Meeting ID for Tuesday, March 12, 2024, 8 a.m. HST: ID#: 932 9280 4991**
- **Meeting ID for Thursday, March 21, 2024, 8 a.m. HST: ID#: 963 0460 4435**
- **Meeting ID for Wednesday, April 10, 2024, 8 a.m. HST: ID#: 970 4056 4617**

All Wellcare by Ohana Health Plan approved training/education materials are posted on the Evolent website, **RadMD.com**. New users must access these web-based documents by first creating a RadMD account ID and password.

If you do not have a RadMD.com account yet, get started by going to **RadMD.com**. Click the “New User” button, select “Physician’s office that orders procedures,” and submit a “RadMD Application for New Account.” Once the application has been processed and a password link delivered by Evolent via e-mail, you will then be invited to create a new password. Links to the approved training/education documents will be among the RadMD Menu Options available after logging onto the website.